

Midwest Encouragement & Counseling Center

COVID-19 PROTOCOL

Telehealth Therapy Sessions will continue to be the primary mode of therapy at this time. If in-person therapy is deemed therapeutically necessary and appropriate, the following protocols apply:

- All clients and staff must wear facemasks while in common area such as when entering and exiting the building hallways, etc. mask usage within the therapist's office is at the discretion of the therapist while in compliance with the 6 foot rule.
- Please bring your own mask and wear prior to entering the building.
- Follow social distancing recommendations of 6 feet.
- Clients shall remain in car until therapist gets them at designated start time.
- Waiting room will be closed. All clients and guardians are to remain in their vehicle if not in session with therapist.
- When it is deemed necessary to wait inside, we will limit the number of clients and guests to utilize the 3 waiting areas. Only the clients and parent will enter the building.
- Water fountain is not available.
- Hand sanitizer will be available throughout the building to be used as needed.
- If you or anyone you have **been in contact with**, has **current symptoms (fever, cough, sore throat, shortness of breath, fatigue, headache, new loss of taste or smell, nausea or vomiting, diarrhea,)** or **recent confirmed exposure to COVID-19**, please cancel your sessions or request session be conducted via telehealth.
- Our front desk will be open majority of the time. Please direct billing or scheduling questions to the front desk personnel. If front desk personnel isn't available, please call 308-236-0500 and she will return your call within 24-48 hours.
- We request and encourage our clients to make payments via phone 308-236-0500 or mailing in checks to MECC, PO Box 1686, Kearney NE, 68848.
- Our staff and therapists will strive to provide a safe and clean environment to include cleaning and disinfecting procedures for frequently touched objects.
- We will clean and disinfect toys or other objects used in session between each client session.

If you have any questions about these protocols, please speak to your therapist or call our office at 308-236-0500.

Telehealth sessions remain the preferred mode of therapy at this time. If you are uncomfortable with any of these protocols, please speak to your therapist or office staff by calling 308-236-0500 to participate in telehealth sessions.